Dear clients,

You would like to exchange Ukrainian hryvnia to EUR.
Please note that we offer this service only to customers who have a current account in Sparkasse.

Please find below the important information concerning the exchange in accordance with the
recommendations of the Council of the EU:

- Currency exchange is possible only for adults who have a current account in Sparkasse. The account should be opened starting from February 1, 2022. According to the Federal Ministry of Finance, clients who opened a current account before that date are not considered to be the refugees, therefore they are not allowed to take part in the exchange program.
- The maximum amount that can be exchanged in German banks is 10 000 UAH. Multiple exchanges up to the maximum amount are possible.
- Only 100-, 200-, 500 -and 1000 UAH banknotes of the current banknote series are accepted. Heavily damaged banknotes as well as coins cannot be accepted.
- Hryvnia to euro exchange is carried out at the only current rate determined by the Central Bank of Ukraine.
- In order to avoid exceeding the maximum exchange amount, information about your identity and the exchange amount will be entered into the database managed by the European Central Bank.
- Please present the ID you used when opening the account. We are obliged to check whether you have already participated in the exchange program. We collect the following data and report it to the European Central Bank, 60640 in Frankfurt am Main:
  • Name
  • Date of birth
  • Documents of the person used when opening an account (document type, document number, country of issue)
  • The amount needed to be exchanged
  The European Central Bank stores this data. We only receive information about whether you received the maximum amount during the exchange. Data protection requirements are taken into account when entering them into the database, since the recorded data is transmitted to a European server and stored there in an encrypted way and cannot be obtained after the transaction is completed. Further information on data processing can be found in our privacy policy.
- After currency verification of hryvnia banknotes, the convertible amount of euro will be credited to your current account. Please take into account that transportation and verification of banknotes for authenticity and subsequent crediting to the current account may take several days due to the large volume. You will receive a receipt from us for the amount in UAH.
- Exchange is free for you
- **The exchange will last 3 months and ends on August 19, 2022.**
- The possibility of exchange exists in the following offices: RD Sigmaringen, RD Ostrach, RD Gammertingen, RD Bad Saulgau, RD Mengen, RD Krauchenwies
- Please use the entire exchange period, as a longer waiting time should be expected at the beginning of the exchange campaign due to high demand.